

Kerika Privacy Policy

Last updated: Feb 24, 2026

1) Who collects your information?

We are Kerika, Inc.: a corporation based in Issaquah, Washington, United States. We collect information related to your use of Kerika's software, which includes visits to our website (kerika.com), our blog (blog.kerika.com), and use of our desktop or mobile app .

2) What information do we collect on our visitors?

If you visit our website or blog we use Google Analytics to track:

- The type of browser you are using.
- Your location
- Kerika website or blog pages you viewed.
- How often you visited our website or blog, and how long you spent during your visits.
- What sort of device (e.g. laptop or mobile) you used.
- Which parts of the screen you scrolled to, or clicked upon.

You can block Google or Kerika's cookies; it won't restrict your browsing of our website or blog.

3) What information do we collect on our users?

A. Your Identity

If you signed up directly, we get your name and email from you, and a photo if you choose to upload one. Your password is always stored in an encrypted way, and no one ever sees the plaintext version of it.

If you signed up using your Google, Microsoft, or Box ID, we get your name, email, and photo from Google, Microsoft or Box. We never see your Google, Microsoft, or Box password.

B. Your Kerika-related content

If you signed up using your Google, Microsoft, or Box ID, we store your Kerika-related files in your own Google Drive, One Drive, or Box Account. We never access any of your Google, Microsoft, or Box files that are unrelated to your use of Kerika.

If you signed up directly using your email, we store your Kerika-related files in an access-restricted set of folders within our own Google Drive.

C. Your use of our app's features

While using the desktop or mobile app, we collect information on what parts of the screen you clicked on. This is done using Amplitude and PostHog, and is used solely to improve the user experience.

4) What billing & payment?

If you make an online purchase, we use Stripe to process your payment. We never see your credit card.

If you request an invoice and pay by check, we will store your billing address and account expiration date so we can remind you when it is time to renew your subscriptions. We don't store your bank information; we just cash your check.

4) Who do we share this information with?

1. We use Sentry to track errors thrown by the Kerika app; we use the data to find bugs in our software.
2. If you use Kerika's AI Helper feature, we send your requests to Anthropic, along with relevant information about your current usage of Kerika, so that Anthropic's AI can provide useful responses. You can turn off use of AI for your account; by default, this setting is turned on. You can always delete your AI Helper's usage history from within the Kerika app.
3. We use Mailgun to send automated emails that are triggered by actions taken inside the Kerika app. For example, if someone writes chat on a Kerika board, this may trigger an email notification that is sent using Mailgun. Mailgun can see these emails, but is not allowed to share this information with anyone else.
4. We use Amplitude and PostHog to measure usage of each feature of the Kerika website and app; we use the data to improve our product and debug problems.

We do not host any servers; instead, we use Google Cloud and Amazon Web Services to provide the Kerika service. Google and Amazon are not allowed to disclose any Kerika data; we also use our own authentication processes to guard your data from them.

Whenever we use a third-party service, we provide that service with only the minimum information needed for us to use their service, and wherever possible this information is de-personalized by using randomized Kerika User IDs instead of user's actual names or email addresses.

5) What about legal requests?

If law enforcement shows up with a warrant, we will certainly give them what they need. If they show up without a warrant, we will tell them to get lost.

6) Where is the information stored?

We are an American company and our servers are located in the United States.

7) How long is the information stored?

For as long as you are a Kerika user. If you delete your account, this also deletes all data related to your account.

9) Changes to this Privacy Policy

We may occasionally update this Privacy Policy. When it does so, we will also revise the "last updated" date. For important changes we will notify you by email. We encourage you to periodically review this privacy policy, and we assume your continued use of our website, blog and app constitutes your agreement to this privacy policy and any updates.

10) Get in touch with us

If you have questions about our Privacy Policy, or believe that we have not adhered to it, please contact us at support@kerika.com or write to:

Kerika, Inc.
Attention: President
P.O. Box 514
Issaquah, WA 98027
(USA)